



# The Flypaper



The Official Newsletter of the Alaska 99s  
February, 2007

## Alaska Chapter 99s Officers

<b>Chair</b>	
Roberta Degenhardt	274-5168
<b>Vice Chair</b>	
Diane Erickson	222-0512
<b>Secretary</b>	
Mio Johnson	696-3580
<b>Treasurer</b>	
Barbara Spriggs	622-3429
 <u>Committees</u>	
<b>Scholarship</b>	
Helen Jones	222-9977
<b>Flypaper</b>	
Melanie Hancock	694-4571
<b>Flying Companion</b>	
Angie Slingluff	337-0253
<b>Membership</b>	
Mio Johnson	696-3580
<b>Scrapbook</b>	
Lavelle Betz	243-1898
<b>Airmarking</b>	
Melanie Hancock	694-4571
<b>Aviation Museum Display</b>	

**2008 International Convention**  
Angie Slingluff 271-3422

**The Sunshine, Fly-Ins, Museum Display  
and Publicity Committee Chair positions  
are currently vacant.**

As I am sure you all know by now, last month saw the passing of Ruth Jefford, a charter member of the Alaska Chapter and the recipient of the Mater Pilot Award. Ruth had a remarkable life and career in aviation, as well as her involvement in the arts in Anchorage. For those who were not able to make it to the memorial service in the valley last month we will hold a Celebration of Life event in Ruth's Memory at the Aviation Heritage Museum on February 14th at 6 p.m. in lieu of our regular monthly meeting. Details are included in this newsletter, or contact Angie or myself for information.

A loss like this reminds us that we must be diligent in recording and documenting our history, so let's look with renewed enthusiasm at our history book project, the plans to videotape interviews with the remaining charter members as well as other noteworthy female aviators, and to work on our scrapbooks. Write down your own stories, and log in those photos while you still remember who's who. The life we live today is the history of tomorrow, take care to hand it down to those who follow.

Here's to the blue skies of February, and wonderful clear days for flying - just remember to preheat!

Berta



Deadline for the **March** Flypaper is **March 1, 2007**. If you have an article, ad or information for The Flypaper, please contact Melanie Hancock by phone or FAX at 694-4571 or e-mail at flyquilt@mtaonline.net. (Ads are placed in The Flypaper for members at no charge.)

Subscription Rates:  
Oct. -- Sept. = \$15.00  
Feb. -- Sept. = \$10.00  
June -- Sept. = \$5.00

Mailing Address:  
P. O. Box 91962  
Anchorage, AK 99509

## Next Meeting

Wednesday, February 14, at 6:00 p.m.

**Celebration of Life for Ruth Jefford**

Alaska Aviation Heritage Museum

4721 Aircraft Drive, International Airport

Potluck Dinner

# Calendar of Events

99s  
ONLINE

- Sat., Feb. 10      *Careers in Aviation Day*
- Wed., Feb. 14      *Regular Monthly Meeting and Valentine's Day:  
Celebration of Life for Ruth Jefford*
- Feb. 15 - 17      *Women in Aviation Conference, Orlando, FL*
- Tues., Feb. 20      *Mat-Su Regular Monthly Meeting*
- July 20 - 21      *The Amelia Earhart Festival, Atchison, KS*
- July 20 - 26      *Amelia Earhart Peak Climb 2007*
- Aug. 23 - 26      *Northwest Section Meeting, Gillette, WY*
- Sept. 11 - 16      *Ninety-Nines International Conference, Denver, CO*

Chapter Website

[www.ak99s.org](http://www.ak99s.org)

For website updates and additions, e-mail Caren della Cioppa at: [habataku@att.net](mailto:habataku@att.net)

National Website

[www.ninety-nines.org](http://www.ninety-nines.org)

The national site includes news updates, scholarship opportunities, mentor connections, applications and more.

## February Program

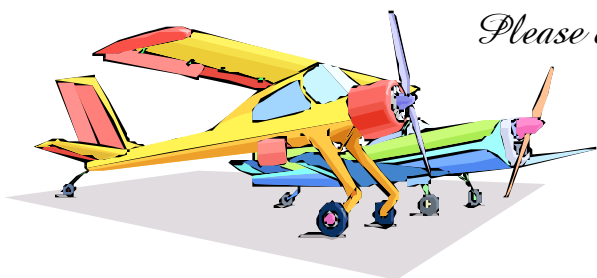
### *Celebration of Life for Ruth Jefford*

*Our regular meeting scheduled for Wednesday, February 14 at the Aviation Heritage Museum is a potluck dinner and has been opened up to the public in Celebration of Ruth and all that she has meant to both the*

*Alaska and Mat Su Chapter 99s as a founding charter member of both chapters!*

*Memorabilia from Ruth's life will be on display and people will have an opportunity to share their Ruth stories.*

*Please come and bring a friend.*





The Mat-Su Chapter will hold its regular meeting on the 3rd Tuesday of February, the 20th, at 6 pm at the Mat-Su Title building in Wasilla. There is no planned program for this meeting. This will be only a business meeting. Planned for the business meeting is work on the Flying Companion Seminar which will be scheduled this spring.

For more information, contact Patty at 746-2919 or Judy at 746-0991.

#### Mat-Su Chapter Officers

Chair	Gayle Kase (746-5273)
Vice Chair	Judy Foster (746-0991)
Secretary	Patty Livingston (746-2919)
Treasurer	Toni Merrigan (373-6569)

## 2008 Convention Committee

Convention News - Our planning for the 2008 99s International Convention in Anchorage progresses. Susan Larson, Vice President of the International will be visiting us - probably in June - to see what Anchorage has to offer and to meet with the planning committee. As of February 2 we have 18 months to go - 550 days! Remember we need to go to Denver in September to invite them to come up here. Hope you've started planning to attend the 2007 Convention!

## Coming Programs

To assist in your planning, following are the programs for the next three months. These dates are the regular meeting date. We hope to see you then. Guests are always welcome.

### **Mar. 14: 6 pm, Medallion Foundation**

Learn about the Medallion Safety programs and tour the facilities. In addition, Medallion Board members would like to hear your ideas for pilot safety programs. The foundation and Board members are supplying the pizzas and sodas for our meeting.

### **April 11: Angie Slingluff, NASA Smart Skies and the Build a Plane Program**

Angie, an active ((s member and FAA staff member, will share information about these new and exciting programs.

### **May 9: 6 pm. FAA Weather Center Tour**

Join us for a tour of the weather center. Directions to the center will be provided. Members will need to sign up in advance for this tour and provide their full names (as appear on social security cards). When you sign up you will also need to indicate whether or not you are a US citizen. All names of people planning to go on the tour must be provided to the FAA in advance for security reasons.

# Aviation Job Opportunities

Supervisor - Pilot Information Center, AOPA

Grade: 9

Department: Aviation Services

Reports to: Woody Cahall

*This position is a supervisor position mainly focusing on systems and staffing. Private Pilot with experience in Customer Service and management are the basic requirements.*

**JOB SUMMARY:** *Serving as the first level supervisor in day-to-day operations of the Pilot information Center. Responsible for allocating all staff resources and oversee staff training and scheduling. An important element of this position is understanding and applying the contact handling system and measuring and analyzing performance metrics for the contact center.*

**Key responsibilities include:**

*Daily monitoring of the contact centers call and email handling systems.*

*Assuring that staff levels appropriate to handle the workload apportionment.*

*Develop, implement, and maintain all new hire and recurrent training programs.*

*Conduct regular monitoring of phone and email communications to assure timely, complete and accurate information.*

*Provide quality feedback and mentoring to staff and complete performance appraisals.*

*Maintain data capture processes including the TIC system and Today reports to assure timely reporting of member issues to AOPA stockholders.*

*Continually increase personal knowledge and skills in all aspects of General Aviation as appropriate to the AOPA objectives of information, education, and advocacy.*

*Assure that the staff have the tools, resources, and environment necessary to achieve objectives and facilitate teamwork, initiative, and innovation.*

**Additional responsibilities include:**

*Maintain quality control and currency of printed send-outs.*

*Assure that the staff are updated on current events and how to handle questions in those subject areas.*

*Coordinate staff participation in air shows and other outside events with appropriate project owners.*

*Maintain currency of printed resource library and continually update as digital resources become available.*

*Handle first level escalated calls.*

*Hiring of new staff in close collaboration with department VP.*

**QUALIFICATIONS:**

*-Bachelor's degree or equivalent experience.*

*-Private Pilot Certificate with recent flight experience.*

*-Three to Five years experience in a customer service contact center including analysis of reporter programs.*

*-Two years management or supervisory experience.*

*-Possess excellent verbal and written communication skills.*

*-Be familiar with Microsoft Office software including above average abilities with developing Excel spreadsheets and Power Point slides.*

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*To apply: Please get in touch with Human Resources Department by e-mailing, [hr@aopa.org](mailto:hr@aopa.org), or calling 301/695-2000.*

*More opportunities at AOPA Headquarters in Frederick, MD.*

*<http://www.aopa.org/info/jobs/employment.html>*

*<http://data.aopa2.org/jobs/index.cfm>*